

Dr Crossin & Higgins

August 2019

Practice staff update

We have two new receptionists in Carrick Hill, Chloe and Cathy. Chloe is covering the continued maternity leave of Anna and Cathy is the replacement for Patricia who sadly left the practice after many years of service to pursue another opportunity.

Louise has returned to Glen Road following maternity leave (great to have you back!).

Louise Logan (Advanced Nurse Practitioner) has left the practice to pursue other opportunities in healthcare and we wish her all the best for the future.

GP update

We are delighted to announce that we have a new GP at the practice. Dr Madeline Brennan joined the practice on 6th August and will be working two days in Carrick Hill and a half day in Glen Road. Please join us in welcoming Dr Brennan to the practice.

Dr Crossin is reducing her sessions, this means she will no longer be working in Carrick Hill on Thursday. Dr Armstrong is increasing her sessions to cover this day so availability is not affected.

Minor Ailment Scheme

Pharmacists can offer advice and treatment for a wide range of minor ailments.

Treatments are **FREE** of charge and include:

- Acne Vulgaris
- Athlete's foot
- Acute Diarrhoea
- Ear Wax
- Groin area infection
- Haemorrhoids
- Head Lice
- Mouth Ulcers
- Scabies
- Threadworms
- Oral Thrush
- Vaginal Thrush
- Verrucae

You will receive quick, expert advice without the need to see your GP.

DNA

The number of appointments that patients did not attend (DNA) in the last 3 months are as follows:

July 2019 – **519**

June 2019 – **488**

May 2019 – **564**

This continues to be a problem for the practice, wasting precious Doctor time. **If you cannot attend your appointment please contact the surgery to cancel** as the practice can allocate these to other patients.

Closure Dates

The Surgery will be closed on the following upcoming dates:

August Bank Holiday – Monday 26th August 2019